

HR02 Anti-Discrimination and Equal Employment Opportunity Policy

The Employer Organisation, aims to provide an environment where employees and others in the workplace are treated fairly, with respect and are free from unlawful discrimination, harassment, vilification and bullying.

The Employer aims to ensure that when employment decisions are made, they are based on merit, not on irrelevant attributes or characteristics that an individual may possess. The Employer is committed to creating a work environment which promotes good working relationships.

Application of policy

This Policy applies to all employees, agents and contractors (including temporary contractors) of the organisation, collectively referred to in this Policy as 'workplace participants'.

This Policy is not limited to the workplace or work hours. This Policy extends to all functions and places that are work related. For example, work lunches, conferences, Christmas parties and client functions. Equal Employment Opportunity (EEO) laws apply to all areas of employment, as well as the provision of goods and services.

EEO laws

Under EEO laws, discrimination, vilification, sexual harassment, bullying and victimisation are unlawful and strictly prohibited.

Discrimination

Direct discrimination in employment occurs when a person is treated less favourably than another in their employment because of a reason or ground which is prohibited by law. The prohibited grounds of discrimination are set out in the (Federal, State and Territory anti-discrimination laws) and include sex, race, age etc. A full list of the grounds of discrimination which operate federally and in the State and/or Territories in which workplace participants undertake their work for the Employer will be relevant and are listed below.

1. Race (including colour, nationality, descent, ethnic, ethno-religious or national origin)
2. Religious belief, affiliation, conviction or activity
3. Sex
4. Marital status, domestic status, relationship status
5. Pregnancy (including potential pregnancy)
6. Homosexuality, transsexuality, sexuality, sexual preference/orientation, lawful sexual activity, gender identity
7. Carers' responsibilities, family responsibilities, carer or parental status, being childless
8. Disability/impairment, including physical, mental and intellectual disability
9. Breastfeeding
10. Age (including compulsory retirement)
11. Industrial/trade union membership, non-membership or activity
12. Political belief, opinion, affiliation, conviction or activity
13. Employer association membership, non-membership or activity
14. Defence service
15. HIV/AIDS

16. Association (i.e. association with a person who has one or more of the attributes for which discrimination is prohibited)

Indirect discrimination

Indirect discrimination may occur when an employer imposes a policy, requirement or condition which applies to everyone equally but it in fact operates to disadvantage a particular group because of a characteristic of that group, such as their sex, age, race (i.e. a prohibited ground of discrimination).

Discrimination also includes the situation where a workplace participant harasses another person based on a ground of discrimination. Harassment is unwelcome conduct that a reasonable person would find offensive, humiliating or feel intimidated.

Vilification

Vilification is a public act which incites hatred, severe contempt or severe ridicule of a person or group, because of race, homosexuality, transgender, transexuality or HIV/AIDS. Vilification is a particularly serious breach of EEO laws and will be dealt with accordingly.

Sexual harassment

Sexual harassment is unwelcome conduct of a sexual nature, which makes a person feel offended, humiliated or intimidated. Conduct can amount to sexual harassment even if the person did not intend to offend, humiliate or intimidate the other person. However, conduct will not be sexual harassment if a reasonable person, having regard to all the circumstances, would not have anticipated that the conduct would offend, humiliate or intimidate the other person. Sexual harassment does not have to be directed at a particular individual to be unlawful. Behaviour which creates a hostile working environment for other workplace participants can also be unlawful.

Examples of sexual harassment include, but are not limited to:

- a) Physical contact such as pinching, touching, grabbing, kissing or hugging.
- b) Staring or leering at a person or at parts of their body.
- c) Sexual jokes or comments.
- d) Requests for sexual favours.
- e) Persistent requests to go out, where they are refused.
- f) Sexually explicit conversations.
- g) Displays of offensive material such as posters, screen savers, Internet material etc.
- h) Accessing or downloading sexually explicit material from the Internet.
- i) Suggestive comments about a person's body or appearance.
- j) Sending rude or offensive emails, attachments or text messages.

Victimisation

Victimisation is where a person is retaliated against or subjected to a detriment because they have lodged a complaint, they intend to lodge a complaint or they are involved in a complaint of unlawful

conduct. Workplace participants must not retaliate against a person who raises a complaint or subject them to any detriment.

Rights and responsibilities

All workplace participants must:

- a) understand and comply with this Policy;
- b) ensure they do not engage in any unlawful conduct towards other workplace participants, landholders, stakeholders, community or others with whom they come into contact through work;
- c) ensure they do not aid, abet or encourage other persons to engage in unlawful conduct;
- d) follow the complaint procedure in this Policy if they experience any unlawful conduct;
- e) report any unlawful conduct they see occurring to others in the workplace in accordance with the complaint procedure in this Policy; and
- f) maintain confidentiality if they are involved in the complaint procedure.

Workplace participants should be aware that they can be held legally responsible for their unlawful conduct.

Workplace participants, who aid, abet or encourage other persons to engage in unlawful conduct, can also be legally liable.

Breach of this policy

All workplace participants are required to comply with this Policy at all times. If an employee breaches this Policy, they may be subject to disciplinary action. In serious cases this may include termination of employment. Agents and contractors (including temporary contractors) who are found to have breached this Policy may have their contracts with the Employer terminated or not renewed.

If a person makes an unfounded complaint or a false complaint in bad faith (e.g. making up a complaint to get someone else in trouble or making a complaint where there is no foundation for the complaint), that person may be disciplined and may be exposed to a defamation claim.

Examples of the ways in which a complaint can be dealt with

Confront the Issue

If a workplace participant feels comfortable doing so, they should address the issue with the person concerned. A workplace participant should identify the offensive behaviour, explain that the behaviour is unwelcome and offensive and ask that the behaviour stop. It may be that the person was not aware that their behaviour was unwelcome or caused offence.

This is not a compulsory step. If a workplace participant does not feel comfortable confronting the person, or the workplace participant confronts the person and the behaviour continues, the workplace participant should report the issue to the Employer's Complaints Officer.

If a workplace participant is unsure about how to handle a situation and is also unsure if they want to make a complaint they should contact an EEO Contact Officer for support and guidance. The EEO

Contact Officers aim to assist people uncertain about their rights. EEO Contact Officers are listed at the end of this EEO Policy.

Report the Issue

A workplace participant should report the issue to a Complaints Officer. The Complaints Officer in the workplace participant's workplace is the Human Resources Manager (FBA) and the Executive Officer of CHRRUP, DCCA and FRCC.

The Complaints Officer will aim to deal with the workplace participant's complaint in accordance with this Policy. There are two complaint procedures that can be used: informal and formal (detailed further below). The type of complaint procedure used will be determined by the nature of the complaint that is made.

Informal Complaint Procedure

Under the informal complaint procedure there is a broad range of options for addressing the complaint. The procedure used to address the issue will depend on the individual circumstances of the case. Possible options include, but are not limited to:

- a) the Complaints Officer discussing the issue with the person against whom the complaint is made; and/or
- b) the Complaints Officer facilitating a meeting between the parties in an attempt to resolve the issue and move forward.

The informal complaint procedure is more suited to less serious allegations that if founded, would not warrant disciplinary action being taken.

Formal Complaint Procedure

The formal complaint procedure involves a formal investigation of the complaint. Formal investigations may be conducted by a Complaints Officer or a person from outside the Employer Organisation, appointed by the Employer.

An investigation generally involves, collecting information about the complaint and then making a finding based on the available information as to whether or not the alleged behaviour occurred. Once a finding is made, the Complaints Officer or the external investigator will make recommendations about resolving the complaint.

If the Employer considers it appropriate for the safe and efficient conduct of an investigation, workplace participants may be required not to report for work during the period of an investigation. The Employer may also provide alternative duties or work during the investigation period. Generally, employees will be paid their normal pay during any such period.

Complaint handling procedure

If a workplace participant feels that they have been subjected to any form of unlawful conduct contrary to EEO laws or this Policy, they should not ignore it. The Employer has a complaint procedure for dealing with these issues. The complaint procedure has numerous options available to suit the particular circumstances of each individual situation. The manner in which a complaint will be handled is solely at the discretion of the Employer Organisation's Complaint Officer.

Confidentiality

The Complaints Officer will endeavour to maintain confidentiality as far as possible. However, it may be necessary to speak with other workplace participants in order to determine what happened, to afford fairness to those against whom the complaint has been made and to resolve the complaint. If a complaint is raised and it appears that unlawful conduct has potentially occurred, the Employer will endeavour to take appropriate action in relation to the complaint.

All workplace participants involved in the complaint must also maintain confidentiality, including the workplace participant who lodges the complaint. Workplace participants may discuss the complaint with a designated support person or representative (who is not a workplace participant employed or engaged by the Employer). However, the support person or representative must also maintain confidentiality.

Possible outcomes

The possible outcomes will depend on the nature of the complaint and the procedure followed to address the complaint. Where an investigation results in a finding that a person has engaged in unlawful conduct or breach of this Policy, that person may be disciplined. The type and severity of disciplinary action will depend on the nature of the complaint and other relevant factors. Where the investigation results in a finding that the person complained against has engaged in serious misconduct, this may result in instant dismissal. Any disciplinary action is a confidential matter between the affected workplace participant and the Employer.

Agents and contractors (including temporary contractors) who are found to have engaged in unlawful conduct and/or breached this Policy may have their contracts with the Employer Organisation terminated or not renewed.

The Employer may take a range of other non-disciplinary outcomes to resolve a complaint, depending on the particular circumstances. Examples include, but are not limited to:

- a) training to assist in addressing the problems underpinning the complaint;
- b) monitoring to ensure that there are no further problems;
- c) implementing a new policy;
- d) requiring an apology or an undertaking that certain behaviour stop; and/or
- e) changing work arrangements.

What to do if you are not satisfied with the outcome

Review

If any of the parties are not satisfied with the way the complaint was handled or the outcome of the complaint process the following steps should be undertaken:

- a) Notify the Human Resources Manager or Executive Officer in writing that they have a concern about the issue;
- b) The Human Resources Manager/EO will then arrange a time to meet with the aggrieved party to clarify the issue and if necessary seek external advice.

- c) After considering the report from the external provider the decision reached by the CEO/EO will be final.

The Organisation's goal is to resolve issues in-house wherever possible. Workplace participants can seek the assistance of an outside agency if they feel that their complaint has not been adequately addressed.

Questions

If a workplace participant is unsure about any matter covered by this Policy, a workplace participant should seek the assistance of Human Resources Manager or Executive Officer of the Employer Organisation.

Contacts for Outside Agencies

Australian Human Rights Commission

Anti-Discrimination Commission (QLD)

Toll Free: 1300 656 419

Toll free: 1300 130 670

Relevant Legislation

- [C'th Age Discrimination Act 2004](#)
- [C'th Disability Discrimination Act 1992](#)
- [C'th Sex Discrimination Act 1984](#)
- [C'th Racial Discrimination Act 1975](#)
- [C'th Fair Work Act 2009](#)
- [C'th Fair Work Regulations 2009](#)
- [QLD Anti-Discrimination Act 1991](#)